



Schellman & Company, LLC
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December 5, 2025

To whom it may concern

This letter confirms that Schellman & Company, LLC (Schellman) has completed a Type 2 HIPAA/HITECH examination of Cloud Software Group, Inc.'s (CSG), CITRIX Platform.

The scope of the Type 2 HIPAA/HITECH examination performed by Schellman included the HIPAA/HITECH security and breach notification rules. The examination of management's assertions as included in the Type 2 HIPAA/HITECH report was conducted in accordance with the attestation standards established by the AICPA and was performed to determine if the written assertion by management fairly presents the Company's environment related to the health information security program governing the CITRIX platform in all material respects and based upon criteria stated by the AICPA.

As of the date of this letter, all testing procedures related to the Company's CITRIX platform are complete. Based on the examination, we have obtained reasonable assurance, in all material respects, that (1) the description was fairly presented based on the description criteria, and (2) the control were suitably designed and operating effectively to meet the HIPAA/HITECH requirements throughout the period October 1, 2024 through September 30, 2025.

Please don't hesitate to contact us if you have any questions.

Sincerely,

DocuSigned by:

A handwritten signature of "Jeff Schiess" enclosed in a blue rectangular box.

12/6/2025

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Jeff Schiess
Managing Director
Schellman & Company, LLC

About Schellman

"Schellman" is the brand name under which Schellman & Company, LLC and Schellman Compliance, LLC provide professional services. Schellman provides compliance and certification services to a variety of companies, including HITRUST certifications, PCI assessments, FedRAMP assessments, attest examinations (SOC 1, SOC 2, SOC 3), Penetration Testing services, ISO 27001, 27701, 9001, 20000, and 22301 certifications, GDPR, CCPA and MS DPR examinations, and several other types of compliance assessments. Schellman & Company, LLC and Schellman Compliance, LLC practice as an alternative practice structure in accordance with the AICPA Code of Professional Conduct and applicable law, regulations and professional standards. Schellman & Company, LLC is a licensed certified public accounting firm (Florida license number AD62941) registered with the Public Company Accounting Oversight Board (PCAOB) that provides attest services to its clients, and Schellman Compliance, LLC provides nonattest cybersecurity and compliance professional services to its clients. Schellman Compliance, LLC is not a licensed CPA firm. Schellman & Company, LLC and Schellman Compliance, LLC are independently owned and are not liable for the services provided by any other entity providing services under the Schellman brand. Our use of the terms "our firm" and "we" and "us" and terms of similar import, denote the alternative practice structure conducted by Schellman & Company, LLC and Schellman Compliance, LLC.