

NOTICE OF FINANCIAL INCENTIVE

Cloud Software Group Holdings, Inc. and its affiliates (“Cloud Software Group”, “we”, “us, and “our”) may offer financial incentive programs from time to time. This Notice of Financial Incentives applies to the Citrix Community rewards program (the “Program”). Please review this Notice of Financial Incentives carefully before you join the Program and learn how your information is processed when you participate in the Program. If you would like to learn more about how we handle personal information, please visit the [Cloud Software Group Privacy Statement](#) (“the Privacy Policy”). We reserve the right to add financial incentives to this Notice of Financial Incentives and to terminate the Program at any time at our sole discretion.

Summary of the Incentives

The Citrix Community Rewards Program rewards members for high quality technical engagement and peer-to-peer support. Members earn points through qualifying actions as defined in the Program Terms and Conditions, and accumulating points allows them to qualify for rewards and progress through Community Levels.

Material Terms

Participants can view the Program’s full [Terms and Conditions](#).

The categories of personal information collected include:

- Member’s full name and display name
- Address to deliver rewards
- Citrix Community interaction metrics to calculate member points and rankings

How to Participate

You can choose to enroll in our Program by registering for an account online at <https://community.citrix.com/register/>. Participation is completely voluntary.

How to Withdraw

You have the right to withdraw from our Program at any time. If you withdraw, you will forfeit any accrued, unredeemed points or benefits, and we will no longer collect your data for Program purposes.

You can withdraw from the Program by:

- Logging into your account and updating your preferences under edit profile.
- Submitting a request to withdraw through our privacy portal at [Privacy Request Form](#).
- Contacting us at privacy@cloud.com with the subject line “Withdraw from Citrix Community Rewards Program”.