Citrix System Description Document

Citrix BU Overview

Citrix BU focuses on a single driving principle: making the world's apps and data secure and easy to access. Anywhere, At any time. And on any device or network. We want to be the answer to your enterprise-grade app delivery infrastructure challenges.

We believe that technology should be a great liberator. Freeing organizations to push the limits of productivity and innovation. Empowering people to work anywhere and at any time. And giving IT the peace of mind that critical systems will always be accessible and secure.

That's why the Citrix BU's mission is to power a world where people, organizations, and things are securely connected and accessible. That's why we are taking a simpler approach by building a unified platform that gives you zero-trust access, best-in-class app and desktop virtualization, and high-performance application delivery with comprehensive security.

Citrix Desktop as a Service (DaaS)

Citrix DaaS (formerly Citrix Virtual Apps and Desktops service) offers a virtual app and desktop solution, provided as a cloud service, giving employees the freedom to work from anywhere on any device while cutting IT costs. Deliver Windows, Linux, web, and SaaS applications or full

virtual desktops from any cloud: public, on premises or hybrid. To learn more about this service, see Citrix DaaS.

All components, features, and services associated with, and/or support the functionality of Citrix DaaS are considered in scope for the purposes of compliance.
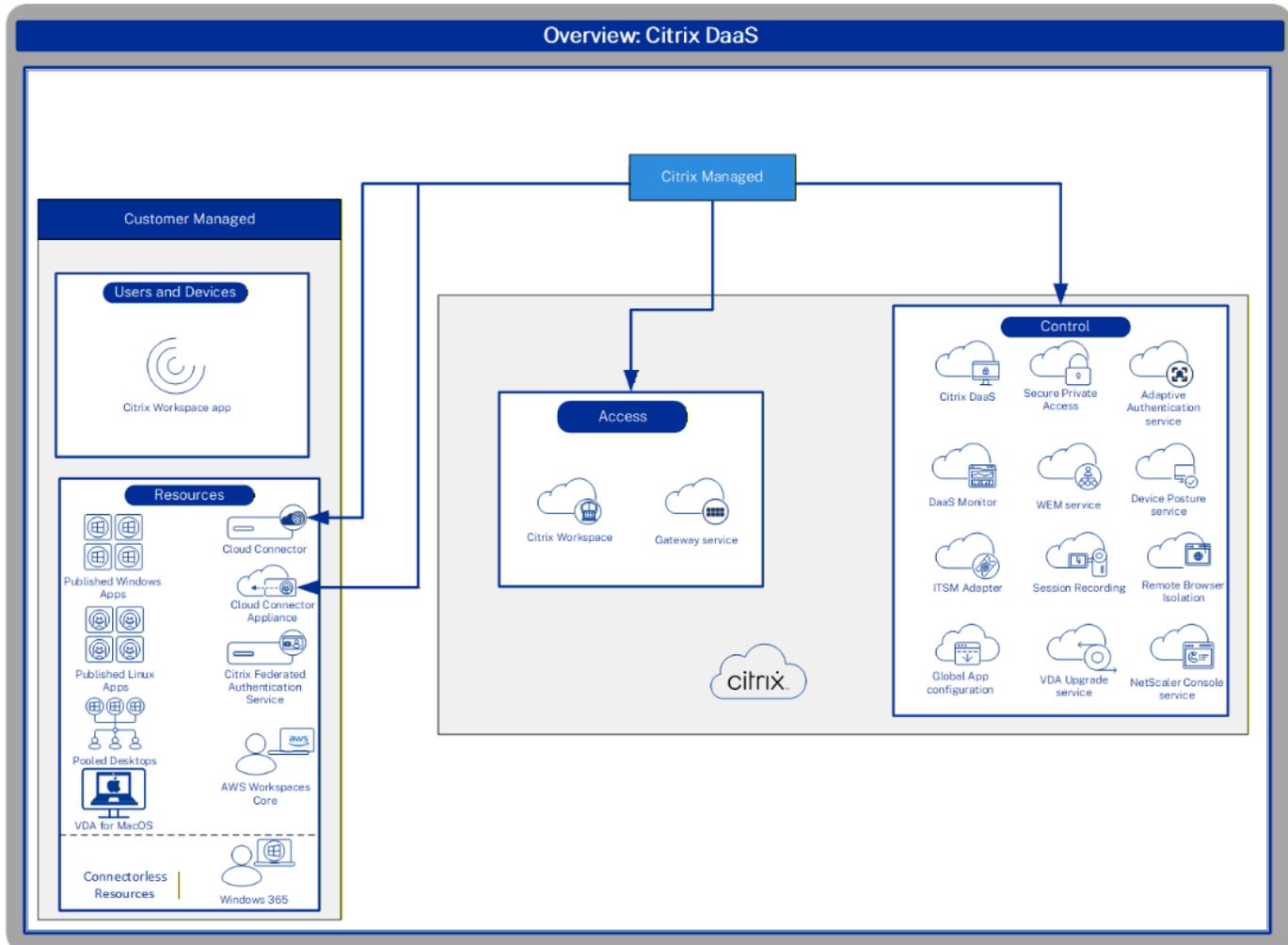
Citrix Endpoint Management (CEM)

Citrix Endpoint Management (CEM), previously known as XenMobile, is a unified endpoint management (UEM) solution that allows organizations to manage and secure a wide range of devices and applications. It provides IT administrators with a single console to manage devices,

deploy apps, and enforce security policies, enhancing both productivity and security for businesses.

All components, features, and services associated with, and/or support the functionality of CEM are considered in scope for the purposes of compliance.

NetScaler Console (formerly Citrix Application Delivery Management)

NetScaler Console is a centralized platform for managing and monitoring Citrix ADC (Application Delivery Controller) deployments. It provides a single pane of glass for managing application delivery infrastructure, offering features like centralized management, automation, troubleshooting, and insights into application health, performance, and security. NetScaler Console supports various deployment types, including on-premises, cloud, and hybrid environments, and is used to simplify operations and streamline the application delivery lifecycle.

All components, features, and services associated with, and/or support the functionality of NetScaler Console are considered in scope for the purposes of compliance.